

Dolores Herman CHRP, PCM



BUSINESS CONTACT



Dolores is based in Calgary
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Dolores Herman is a consultant who provides mediation, negotiation, investigation and facilitation services through High Clouds Incorporated, a Canadian company providing seminar and dispute resolution services. For 19 years Dolores was a Union Representative for the Alberta Union of Provincial Employees and in 2001 took on successive roles within the Calgary Health Region/Alberta Health Services leaving the Director, Employee Relations position in late 2009 to pursue other opportunities. Dolores has been a speaker and instructor at the Alberta Labour Arbitration Conference and is an instructor for the Foundation of Administrative Justice. Dolores is regularly appointed as a nominee on labour arbitration boards.

Dolores was a Member on the Alberta Labour Relations Board and participated in their hearings and the decision making process. Dolores also served on the condominium corporation boards in which she has lived as Board Member, Vice-President and President and as a result developed an understanding of the condominium industry and the ability to facilitate and chair meetings with disparate groups to reach consensus. She has also served on the Calgary Kiwanis Music Festival Board of Directors as Member, Past President and President during significant change and provided leadership at the Board through strategic planning, the chairing of meetings and the implementation of change management processes to facilitate transition.

She is a certified member of the Human Resources Institute of Alberta and a member of the Alberta Arbitration & Mediation Society; ADR Institute of Canada Inc.; Institute of Arbitrators and Mediators, Australia; Foundation of Administrative Justice; Human Resources Association of Calgary; Canadian Industrial Relations Association – Southern Alberta Chapter; Canadian Condominium Institute, South Alberta Chapter. Currently Dolores sits on the Board of Directors for Calgary Family Services and is a member of their Human Resources Committee. Dolores is also a member of the Northmount Kiwanis Club and volunteers her time to the Club's various projects.

Dolores is a graduate of the Institute of Arbitrators and Mediators of Australia Practitioner's Certificate in Mediation and is currently completing the Alberta Arbitration and Mediation Society Certificate in Conflict Management. In September 2010 Dolores will complete the Personality Dimensions Facilitator Certification to qualify her as a Qualified Facilitator for Personality Dimensions workshops that are an interactive human relations and communication process/model that enhances the basic values of self esteem, dignity and self worth.

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